



Schedule of Fees & Charges for Special Services

(excl. ground handling services)

Effective as of 1st January 2024

Flughafen Hamburg GmbH Service Fees
Postfach
D-22331 Hamburg



Fees & Charges for Special Services

The special services listed below are provided upon request, provided personnel, vehicles and equipment can be made available to do so.

Special services include all services performed by FHG which are not covered by existing contracts.

FHG's liability is restricted to that which is legally prescribed, whereby liability for negligence, including gross negligence, is excluded; where the customer is a private person, liability for simple negligence is excluded. The company indemnifies FHG from all damage claims made by third parties against FHG.

The provisions of the Airport Usage Regulations for Hamburg Airport also apply.

The place of fulfilment is Hamburg Airport. The

competent jurisdiction is Hamburg.

Where no unit of sale is listed, the minimum chargeable time shall be 20 minutes. Incomplete units shall be charged in full.

Charges for special services are subject to value added tax at the applicable rate.

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<i>Code</i>	<i>Funded</i>	<i>Unit</i>	<i>euro</i>
1. Services from General Aviation Terminal (GAT/GFZ)			
1.1. Deployment of Equipment			
When services listed under points 1 to 4 are requested, a surcharge may be levied for operations outside of the ground handling aprons (see Catalogue of Special Ground Handling Services)			
1105	Battery truck 12, 24, 28 V (incl. operator)	20 minutes	39.70
1.2. Towing aircraft into or out of hangar, incl. provision of tugs on Apron 4			
1600	up to 2.0 t MTOM	instance	27.70
1600	over 2.0 t MTOM up to 10.0 t MTOM	instance	38.70
1600	over 10.0 t MTOM	instance	49.70
1.3. Aircraft towing (from/to apron 1,2,4 and Lufthansa aprons 5 and 6) not covered by 1.2, incl. entry to or exit of hangar as appropriate			
1622	up to 2.0 t MTOM	instance	77.20
1623	over 2.0 t MTOM up to 10.0 t MTOM	instance	121.30
1624	over 10.0 t MTOM	instance	154.40
1.4. Water supply and drainage for aircraft washing			
1630	up to 3.0 t MTOM	flat rate	22.10
1631	from 3.0 t MTOM	flat rate	38.70
1.5. Transport			
1240	Shuttle between GAT and Apron 2 and vice versa	instance	22.10
1241	Shuttle between GAT and other airport buildings	instance	27.70
1242	Guidance	instance	44.10

<i>Code</i>	<i>Funded</i>	<i>Unit</i>	<i>euro</i>
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1.6. Personnel hourly rates

1709	General Aviation Terminal employee	20 minutes	44.10
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1.7. Copies / printing

1244	Photocopies and/or printouts from GAT Control Centre	per page	1.20
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1.8. Hangaring

An hourly ground rent ("Hangar Charge") is to be paid to the Airport for the storage of aircraft in hangars at the Airport. The amount of the ground rent (Hangar Charge) is calculated according to:

- the approved maximum take-off mass,
- the duration of hangaring,
- the hangar and
- the season.

The rent (Hangar Charge) for hourly hangaring of aircraft, regardless of rental category, is for

	April to September		October to March	
	Hangar F, K	Hangar L	Hangar F, K	Hangar L
per hour or part thereof for MTOM between 1,000 kg and 5,000 kg	€ 1.10	€ 1.10	€ 1.60	€ 1.10
per tonne (or part thereof) for sixth and subsequent tonnes MTOM	€ 0.70	€ 0.70	€ 1.00	€ 1.00

The minimum billing period of time for the storage of aircraft per Hangar is 8 hours.

There is no general guarantee of hangar availability. For information on hangar availability, contact the General Aviation Terminal by telephone on +49 40 5075 1713 or +49 40 5075 1715.

<i>Code</i>	<i>Funded</i>	<i>Unit</i>	<i>euro</i>
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2. Services from Passenger Services

2.1. VIP / CIP support

3105	VIP / CIP support, incl. lounge usage (also applies to transit usage)	instance	on request
3118	Rental of VIP parking space	4 hours	33.61
		full day	67.23

2.2. Other Services

3103	Usage of Airport Lounge (Airport Plaza)	person	37.82
3113	UM support	child	27.00
3119	Provision of HWC-Counter	day	800.00
3000	Handling Rush baggage	per piece	25.00

2.3. Personnel hourly rates

1718	Operations Manager – Passenger Services		on request
1719	Staff – Passenger Services		on request

<i>Code</i>	<i>Funded</i>	<i>Unit</i>	<i>euro</i>
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3. Services from Airport in Miniature (model show)

3.1. Visitor service/special services

Model show presentation:

3400	adult	5,04
3401	child up to 14 years	3,36
3425	disabled person	4,20
3402	student	4,20

For groups of 15 or more persons, subject to appointment:

presentation of model show and apron tour:

3403	Adult	12,61
3404	child up to 14 years	10,08
3426	disabled person	10,92
3405	student	10,92

Presentation of model show and apron tour including visit to airport fire station:

3406	adult	15,97
3407	child up to 14 years	12,61
3427	disabled person	14,29
3408	student	14,29

Only tour:

3409	adult	10,08
3410	child up to 14 years	7,56
3428	disabled person	9,24
3411	student	9,24

<i>Code</i>	<i>Funded</i>	<i>Unit</i>	<i>euro</i>
<i>Tour and visit to airport fire station:</i>			
3429	adult		13,45
3430	child up to 14 years		11,76
3431	disabled person		12,61
3432	student		12,61
3433	Exit ticket from coach parking	item	7.56
3423	Service and postage fee	per voucher	4.12
<i>NA-Tour:</i>			
3447	adult		15,97
3448	child up to 14 years		12,61
3449	disabled person e		14,29
3450	student		14,29
<i>Herzstücke (Terminal-Tour):</i>			
3451	adult		49,58
<i>Follow Me- Tour:</i>			
3437	Follow Me-Tour (max. 5)		167,23
3440	Follow Me-Tour <i>fire station</i> (max. 5)		215,26
<i>Hamburg Airport Friends (HAF) Tour:</i>			
3438	Tour Tag, 09h bis 17h		243,70
3439	Tour Nacht ab 17h		327,73

<i>Code</i>	<i>Funded</i>	<i>Unit</i>	<i>euro</i>
3.2. Special events			
3412	Parking vouchers	item	12.00
3413	Room hire – model show and bistro	up to 2 hours	390.00
3414		up to 4 hours	600.00
3415		up to 10 hours	1,200.00
3434	per additional hour		120.00
3416	Flat rate for model show multimedia equipment	hour	45.00
3417	Model show presentation	up to 40 persons	180.00
3418		41 – 80 persons	360.00
3419		81 – 120 persons	550.00
3420	Tour flat rate (max. 40 persons)	bus	470.00
3421	Tour flat rate with visit to airport fire station (max. 30 persons)	bus	570.00
3435	Organisation and handling	hour	80.00
3436	High table with cover	item	30.00

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4. Services from Traffic Services			
1204	Leader Vehicle ("Follow Me")	20 minutes	35.30
3602	Special officer	20 minutes	55.20
5. Services Film/Photo			
5.1. Prices for photo shootings			
3200	Location for photo shootings (FA)	30 minutes	90.00
3200	Location for photo shootings (FA)	30 minutes	160.00
3202	Location for photo shootings (FHK)	30 minutes	90.00
3202	Location for photo shootings (FHK)	30 minutes	160.00
3204	Accompaniment/organisatio	30 minutes	100.00
3208	Location for photo shootings (FR)	30 minutes	90.00
3208	Location for photo shootings (FR)	30 minutes	160.00
3215	Location for photo shootings (FC)	30 minutes	90.00
3215	Location for photo shootings (FC)	30 minutes	160.00
	Setting up / clearing up for photo/film	30 minutes	80.00
5.2. Extras			
3120	Electricity	day	120.00
3203	"Ecoflex" equipment trolleys	day/item	10.00
3212	Hire of rooms for dressing/make-up Setting monitors/displays based on work required.	day 120.00	3220

All supplementary services are subject to availability. Supplementary services not listed will be charged according to work required for personnel and equipment.

Shootings for news and current affairs are not subject to charge. Should supplementary services be required, extra billing will take place.

<i>Code</i>	<i>Funded</i>	<i>Unit</i>	<i>euro</i>
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6. Services from Airport Fire Brigade

6.1. Personnel hourly rates

1703	Firefighter (F M) / Rescue paramedic (RS)	30 minutes	35.30
1704	Paramedic (RA)	30 minutes	39.20
1705	Fire chief (BM)	30 minutes	45.80
1706	Fire inspector (BI)	30 minutes	51.90
1707	Fire brigade management according	30 minutes	according to work required
1715	Emergency paramedic (NotSan)	30 minutes	41.40

6.2. Vehicles excluding personnel

1806	Sweeper (KG)		depending on work required
1820	Advance fire tender (VLF), Large crash tender (GTLF)	30 minutes	218.30
1821	Rescue tender (HLTF), Equipment vehicle (RW)	30 minutes	70.60
1822	Rescue ladder vehicle (RTF)	30 minutes	140.10
1823	Command vehicle (ELW, ELF)	30 minutes	26.50
1824	Rescue vehicle (RTW)	30 minutes	38.70
1825	Transport vehicle (TPF)	30 minutes	26.50

6.3. Material

1807	Oil binder	1 kg/litre	2.50
1808	Chemical binder	1 kg/litre	25.50
1809	Disposal of water-hazardous substances	1 kg/litre	3.00
1811	Water	1 m ³	3.00

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6.4. Combined deployment including personnel			
1830	1 st convoy (1 VLF 3 GTLF 1 RTF)	30 minutes	1.221.10
1831	2nd convoy (1 HTLF 1 RW 1 RTW)	30 minutes	409.10
1832	Airport Fire Brigade – complete (1 ELF 1 st convoy 2 nd convoy)	30 minutes	1.762.50
6.5. Handheld fire extinguishers/First aid kits			
1850	Handheld fire extinguisher	item	on request
1851	Maintenance of handheld fire extinguisher	item	on request
1849	Installation of handheld fire extinguisher	item	depending on work required
1855	Repair/replacement parts for handheld fire extinguisher	item	depending on cost/work required
1860	First aid kit with initial supplies	item	93.30
1861	Installation of first aid kit	item	depending on work required
1862	Replenishment of first aid kit supplies	item	depending on items consumed
6.6. Visitor service			
1863	Visit to fire station (group size on request, max. 30 persons/group)	person	7.80
6.7. Training			
1846	Training on handheld fire extinguishers	person	74.00
1847	AED training (defibrillator) (training group min. 8 persons, training duration 8 hours)	person	117.50
1848	Supplementary AED training (defibrillator) (training group min. 8 persons, training duration 4 hours)	person	59.60
1857	Training as fire protection/evacuation assistant	person	74.00
1864	Training on handheld fire extinguishers and as fire protection/evacuation assistant	person	136.80

7. Security services

7.1. Security

4797	ID Pass Reader – hire	month	49.70
4827	Alarm activation at Security Coordination (LES) (monthly standing charge)	month	38.70
4805	Alarm response	30 minutes	21.00
4806	Alarm response (night-time surcharge)	30 minutes	4.50
4807	Alarm response (Sunday surcharge)	30 minutes	10.00
4808	Alarm response (public holiday surcharge)	30 minutes	20.50

7.2. Personnel

4830	Provision of security officer	60 minutes	49.70
4932	Provision of security officer with motor vehicle	60 minutes	57.40
4790	Security officer (night-time surcharge)	60 minutes	10.50
4791	Security officer (Sunday surcharge)	60 minutes	26.50
4792	Security officer (public holiday surcharge)	60 minutes	47.50

7.3. ID Pass Administration

**For information on the respective access authorisations of the badge colour, see:
<https://www.hamburg-airport.de/de/unternehmen/b2b/airport-security-35704>**

5050	Issuance of permanent ID Pass red	first year	268.00
5051	Follow-up of permanent ID Pass red	each following year	123.00
5052	Issuance of permanent ID Pass yellow	first year	213.00
5053	Follow-up of permanent ID Pass yellow	each following year	78.00
5054	Issuance of permanent ID Pass blue	first year	143.00
5055	Follow-up of permanent ID Pass blue	each following year	58.00
5056	Issuance of permanent ID Pass grey	first year	118.00
5057	Follow-up of permanent ID Pass grey	each following year	48.00
5058	Issuance of permanent ID Pass green	first year	113.00

5059	Follow-up of permanent ID Pass green	each following year	43.00
5060	Issuance of Key Card	first year	115.00
5061	Follow-up of Key Card	each following year	45.00
5062	Replacement permanent ID Pass red	each / 12 mon.	123.00
5063	Replacement permanent ID Pass yellow	each / 12 mon.	78.00
5064	Replacement permanent ID Pass blue	each / 12 mon.	58.00
5065	Replacement permanent ID Pass grey	each / 12 mon.	48.00
5066	Replacement permanent ID Pass green	each / 12 mon.	43.00
5067	Replacement Key Card	each / 12 mon.	45.00
5068	Day pass / replacement ID Pass in paperback	each / per day	20.00
4818	Protective Cover for permanent ID Pass	each	3.00
4793	Double protective Cover for permanent ID Pass	each	3.00
4794	Lanyard for protective ID Pass cover	each	3.00

7.4. Vehicle permits

4923	Day vehicle permit in paperback	per day	22.10
4924	Application for permanent vehicle permit including airside-landside transit	each	66.20
4925	Extension of permanent vehicle permit	each	66.20
4926	Application for permanent vehicle permit without airside-landside transit	each	66.20
4928	Daily rate for encoded vehicle permit	per day	0.80

7.5. Administration Costs

5069	Report on demand	each	55.20
5070	Late return of ID passes	each	38.70
5071	Late return of vehicle permits	each	38.70
5072	Charge for loss of ID passes	each	55.20
5073	Charge for misuse of ID passes	each	55.20
5074	Charge for uncollected ID passes	each	22.10
5075	Charge for loss of vehicle permits	each	55.20